Alace -to-face visit is often most effective, and the Ombuds Office of confidential place in thich to meet. The Ombudsperson it is schedule a meeting it is you time that work best ith your schedule, and extended hours are offered to accommodate different shifts. The Ombudsperson it travel to Kexandria, Eunice, Shreveport, and No Orleans upon request. To protect your privacy and to avoid witing, unschedule rs to

rience at LSU. The Ombudsperson

lying the core issue(s), creating and

ss of the Ombuds Office and training sputes, having difficult conversations

Listening, observing, entify trends or practices to senior on

The LSU Ombuds Office adheres to ethical standards established by the International Ombudsman Association and provides services based upon the following principles:

: No records, No investigation, No mandates. Visiting with the Ombudsperson is voluntary and "off the record." If you would like to make a formal complaint and put LSU on notice, the Ombudsperson can refer you to the appropriate office and policy.

Communication with the Ombuds Office is confidential. You will not be identified or named without your consent. The Ombudsperson is designated by LSU as an individual authorized to receive reports of any violations of university policy. Therefore, communications made to the Ombudsperson regarding possible violations of

*Exceptions*: when required by law or a reasonable belief of imminent harm to person or property. The decision to make such disclosures rests solely with the Ombudspeson.

: Ombuds Office is a neutral and impartial resource for resolving issues and voicing concerns. The Ombudsperson represents the side of . Ombuds Office is NOT aligned with any person or department and is NOT an advocate for any person, group, or organization. The Ombudsperson reports to the General Counsel for administrative and budget purposes.

: Faculty, Staff, Administration, and Students on any LSU campus may seek guidance or assistance from the Ombudsperson on resolving a variety of issues:

- 3/4 Interpersonal difficulties with colleagues, subordinates, or supervisors
- 3/4 Departmental and interdepartmental conflicts
- 3/4 Unfair Treatment, generally
- 3/4 Policy application or clarification
- 3/4 Bureaucratic frustrations
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