

Unused Tickets Update

Unused Ticket Report as of March 31, 2021 is published on the AP & Travel website

Southwest – eligible unused tickets have been refunded on departmental accounts and are reflected on the March ledgers

Delta – Reconciliation of eligible unused tickets is in progress

- † Delta eligible unused tickets have been removed from the Unused Ticket Report

United Airlines – Request received and being processed by the airline

American Airlines – No change in negotiations between State Travel and American Airlines

Enterprise Rentals

Enterprise has been experiencing issues due to the pandemic.

When booking online for an in-state reservation:

If a “no availability” response is received or,

If a reservation number is received, but the traveler experiences an issue when picking up the rental vehicle

Contact Joseph (Joey) Rosenfeld, Director of Business Rental Sales, at joseph.g.rosenfeld@ehi.com or directly at 225-445-7250 for him to assist with the reservation.

Joey and his team of Regional Managers are working diligently to meet the University’s vehicle rental needs.

If Joey is unable to satisfy the reservation, he will provide a written e-
