

Socket Mobile Troubleshooting Guide

1. Confirm scanner is Bluetooth paired with the device
 - a. On iPad or other iOS device, go to Settings > Bluetooth, make sure BT is on, and under My Devices the scanner shows "Connected".
 - i. If not, see if it's available under Other Devices
 - ii. If it's not available, try turning BT off, then back on, and turn the scanner off and back on.
 - iii. If still not available, proceed to #2.
2. Pairing Reset
 - a. Power on the scanner
 - b. Press and hold down the scan (trigger) button
 - c. Press and hold down the power (smaller) button
 - d. After you hear 3 beeps (in descending pitch), release both buttons.
 - e. The scanner will unpair and automatically power off.
- 3.

to factory defaults



#FNB00F0#